



IS CUSTOMS CLEARANCE YOUR SUPPLY CHAIN BLIND SPOT?

Avoid customs delays, accelerate declarations
and enhance your competitive edge,
with Carousel's value-added Customs Clearance Service.



Expert Customs Clearance Services for faster border connections

UK Logistics and Brexit

It's been 18 months since the Brexit transition period completed, and the customs procedure for UK imports continues to be problematic for some organisations.

In fact, research by the British Chambers of Commerce found that, following the approval of the UK-EU TCA (Trade & Cooperation Agreement), half of the businesses surveyed, have encountered issues when implementing the new requirements in the import and export of goods.

The new requirements have increased the volume of Customs Declarations needing to be processed each year, however a lack of experience, expertise, and the right technologies have all impacted an organisation's ability to maintain the free flow of parts, products, and services. Common concerns also include **increased administration, costs, delays, and confusion about which rules to follow**. Maintaining the required levels of compliance in a timely fashion is also proving to be a challenge.



Carousel's response to the new Customs requirements

Carousel set-up its Brexit Action Team in 2019 to help clients navigate the challenges and opportunities of Brexit and specifically, the incoming changes to customs clearance.

What followed was the launch of a **comprehensive [in-house customs clearance service](#)**, aimed at simplifying the customs journey for organisations importing to and from the UK.

Our team is made up of experts from across our European operation who work closely with businesses to build resilience, resolve supply chain challenges, and identify real opportunities to support your objectives, rather than hinder your strategic goals.

So, if you need help, our team, supported by our infrastructure and fully compliant processes, are here to get your goods to their destination, fast. **Regardless of your requirements, our specialist approach adds value where you need it most; helping you maintain - or indeed gain -, competitive advantage in your industry.**

Continue reading below to find out about Carousel's Customs Clearance Service, or to learn more about the UK's Customs Declarations process, click [here](#).



Customs clearance without the headache

We offer [Custom Clearance services](#) (also called Import Brokerage) which ensure the import and export of goods from the UK run smoothly, and all the required paperwork is completed correctly and in time.

Our team helps organisations ship cross-border without delays, **delivering critical freight with speed and minimising the risk of delays.**

Whether you import or export, we have a wide range of multimodal freight services to suit you – and **you can bolt our Customs Clearance service onto any solution, or have it as a standalone service.**

We offer:

- Operational customs clearance support at all UK ports with a CCS Export Badge
- Dedicated team of in-house customs experts
- Extended operational hours - 9 am–1 am, 5 days a week, with a weekend service available on request
- A service to suit your needs, either a:
 - Seamless end-to-end service (including final mile integration) or
 - Stand-alone “bolt-on” customs clearance service, even when we don’t carry your goods
- Fully compliant operations (see below)
- Superior level of service – managing your data in a way that suits YOU, not us.

We manage a broad range of declarations, including:

- Full import declarations
- Full export declarations
- Customs Freight Simplified Procedures (CFSP) through Simplified Frontier declarations (SFDs)
- Entry in the Declarant Records (EIDR)
- Non-inventory linked declarations



About Carousel – with you every step of the way

Carousel is a time-critical logistics specialist, so we understand the importance of speed within your logistics. With an in-house team of experts, one of our core strengths lies within our ability to adapt quickly to industry and regulatory changes, **offering a consultative approach that supports clients** where and when they need us.

As well as an expert team, our value-added services can be **tailored to meet your requirements**, ensuring that we manage the flow of your parts and products in a way that suits you. It’s just one of the ways we help you **garner a speed-to-market advantage**, and ultimately **gain the edge against your competitors.**

Our team offers **extended operations** [9am-1am daily] and they will work closely with you to set-up and manage your data - in a way that suits you -. They can also **help resolve your import/export bottle necks** and **advise on the opportunities** within your supply chain too.

Carousel's consultative approach

With a full-service offering and an expert team that stretches from collection right to the point of delivery, we're able to offer a much more consultative approach to our clients.

Our team of experts will be with you every step of the way: from helping you understand which forms are needed, to assisting you in filling-in the correct information, and getting all the right documentation ready in time.

We can also support you in identifying and reducing risk in your customs management, managing cross-border costs effectively, and developing processes to ensure complete compliancy too.

In short, our logistics specialists work alongside your organisation to gather insights and deliver genuine partnership value that advances your overall objectives.

We're also on hand to advise and support about upcoming legislative changes, such as preparing for the [new customs declaration service](#) [CDS].

With a full-service offering and an in-house team of professionals, on-the-ground operations teams and complete European reach we are THE experts for customs clearance.

Acting as a freight forwarder or broker, our service offers you a tailor made and no-compromise approach to Customs Clearance.

Here's what that means for you:

- Save time
- Reduce risk
- Make your life easier

Learn more on the subject below.

Or, you can explore more resources about **UK Customs Declarations** [here](#).



Benefits of using Carousel's Customs Clearance Service

Along with our team expertise and support, we offer you:

- **Reduced risk:** We're proactive with changes to customs regulations, so we'll help you stay one step ahead. Along with our in-house team of experts, we can handle all complex paperwork to remove risk of error. With on-site operations teams managing your connections, we are able to guarantee faster connections and reduce the risk of delays.
- **Faster connections:** We can use **electronic customs clearance that begins while your shipments are still in flight.**
This means we can complete your connections as quickly as possible, once down on the ground. Combine that with our on-site teams, who oversee the process, and our extended working hours, we can offer reliable and speedy customs clearance day after day.
- **Less wasted resource:** We'll help you free up time, by **removing unnecessary administration related to your customs clearance process.**
This not only makes your life easy, but also helps you focus on the bigger picture – like getting ahead of the competition.
- **Complete visibility and control:** We use a variety of digital platforms to ensure a **smooth clearance process and 100% compliance.**
Our systems are fully connected to ensure complete transparency, visibility, and control; so, our clients have complete visibility, real-time updates, easy access to information, hassle free.

- **Easy pricing:** Our approach and pricing structure are clear and transparent, so there's **no hidden costs and no surprises.**
You will always know what to expect and we will provide you with a **fully itemised list of goods we have processed for you, after the Customs Clearance has taken place.**



What about preparing for the new customs declaration service from CHIEF to CDS?

Earlier this year, HMRC announced that it will gradually reduce CHIEF services during the next 12 months, with functionality being switched off in two key phases. We are working with the Trader Dress Rehearsal (TDR) team to ensure a seamless migration from CHIEF to CDS:

- On 30th September 2022: the ability to make import declarations in CHIEF will end
- On 31st March 2023: the ability to make export declarations in CHIEF will end.

You can read more about the changes and get advice on how to prepare for the transition, on our blog: <https://www.carousel.eu/en/insights/preparing-for-the-new-customs-declaration-service-chief-becomes-cds/>

Clients we work with

We work with a range of high-performance industries, including those in the Agriculture, MHE, Healthcare, Automotive, and MedTech industries, where the consequence of failure is critical.

When you work with Carousel, we become an extension of your existing operations. You can choose to appoint us for all imports and exports or only for one of these services. We can provide your team with additional support when filling documents or take care of all the documentation for you.

It's completely up to you.

Read more about the clients we work with [here](#)

But that's not all. **You don't need to use a Carousel's logistics solution to benefit from our Customs Clearance Service.** As a completely stand-alone service, you can bolt our Customs Clearance Service onto any existing logistics service, even if it's not managed by Carousel.

Our authorisations/credentials

- AEO (authorised economic operator) 'C' status – trusted by HMRC
- CFSP
- CCG & DDA
- Authorised consignee (BHX)
- Authorised consignor (BHX)
- ITSF shed

Systems that provide us access to:

- NCTS
- GVMS



THANK YOU

Email tim.deniz@carousel.eu to request more information about Carousel Customs Clearance services, or to book a free consultation.

